



# **NEX-GENERATION**

## **Round Up for Youth, Inc.**

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### **SEMINAR**

- **CUSTOMER SERVICE:** learn skills to attract and keep customers
- **TELEPHONE ETIQUETTE:** be an effective voice on the phone
- **INTERVIEWING TECHNIQUES:** stand out as an applicant

*This workshop will teach you to be more effective at providing great customer service and to be a better representative of your business on the phone!*

*Edge out the competition for that important job by learning and practicing interviewing techniques based on "real world" experiences!*

**Facilitators: Jacque Beckman; Stayce Redinger; Toni Culbertson**

**Wednesday, April 18<sup>th</sup> 5:30 - 8:00**

**E-Center (Fischer Building)**

There is no charge for the seminar, but pre-registration is required.

Call: 785-540-4110      Email: [pccf@ruraltel.net](mailto:pccf@ruraltel.net)

This workshop is sponsored by the *E-Center* and *Nex-Generation Round Up for Youth, Inc.*

